



EDWARDS

Quality Policy October 2016

We, Edwards, are committed to understanding, meeting and when possible, exceeding our customer's requirements through the continual improvement of everything that we do.

We will do this by following the 'Edwards Quality Charter'.

- Quality is my responsibility
- I will adopt a "defect free" philosophy
- What I produce will be 'Right from Me'
- Quality is judged not by me but by my customer
- I will relentlessly pursue excellence, will be thorough and diligent and will always look for continual improvement opportunities
- I understand that to meet our specified requirements and to ensure quality is maintained I must follow our processes
- Where a process does not support our Quality Policy we are empowered to change it through the appropriate change control procedure
- We are empowered to challenge people and instances where we feel quality isn't being met or where steps are adding no value – without fear of repercussion

Through this, we will strive to deliver defect-free vacuum equipment, exhaust management systems and services on-time every time.



Geert Follens
President Vacuum Technique